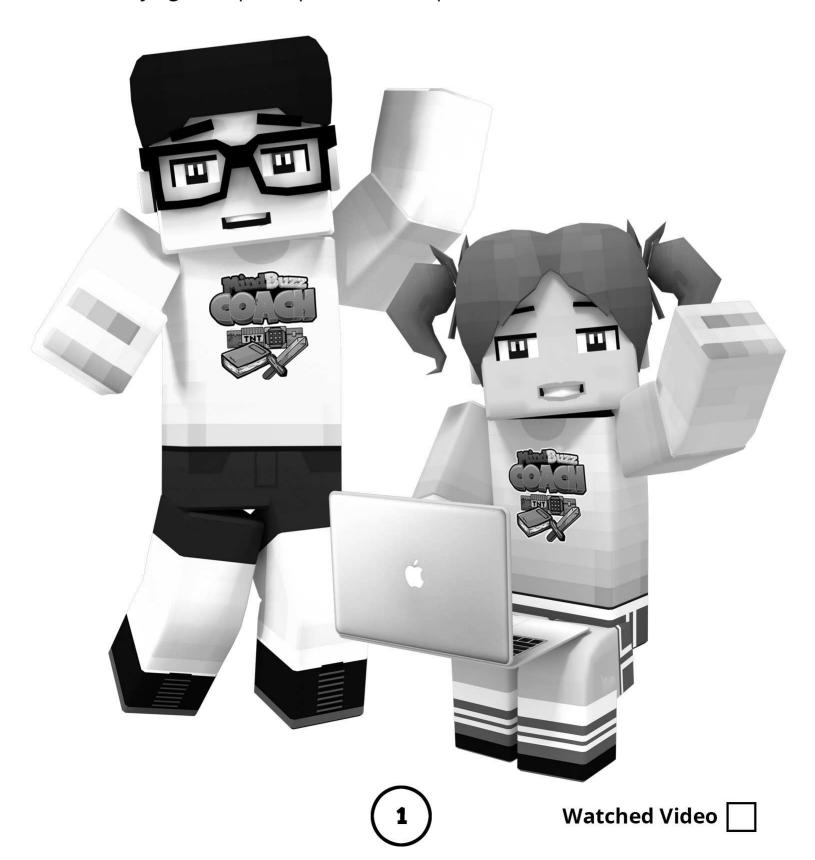


### COACH COURSE

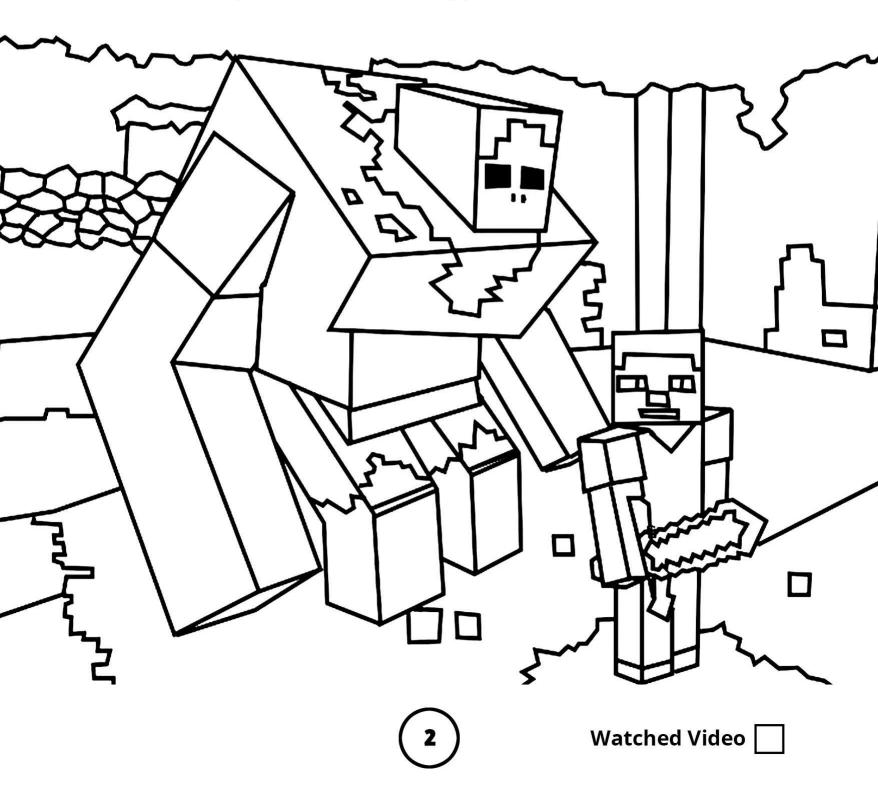
#### How can I best help people?

You help people the most by being supportive of them doing it themselves. Do not do things for other people. That makes them expect to always get help. Help them to help themselves.



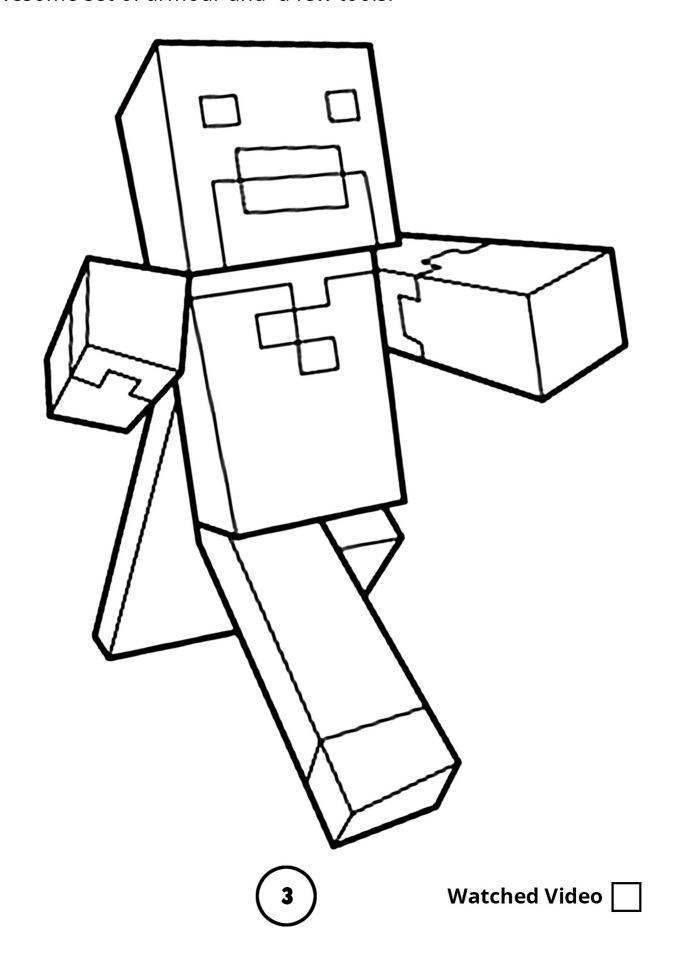
#### Maintain a positive attitude

It's important that you maintain a positive attitude as a coach. You are now a staff member on the server and people are watching you and looking up to you for help. There is a saying I love that works very well "Fake it till you make it". Even if you are feeling down or are unhappy then just act as if you are happy and pretty soon you will be. When we smile (even if it's fake!) it releases feel good chemicals in our brains. So act positive and it will happen!



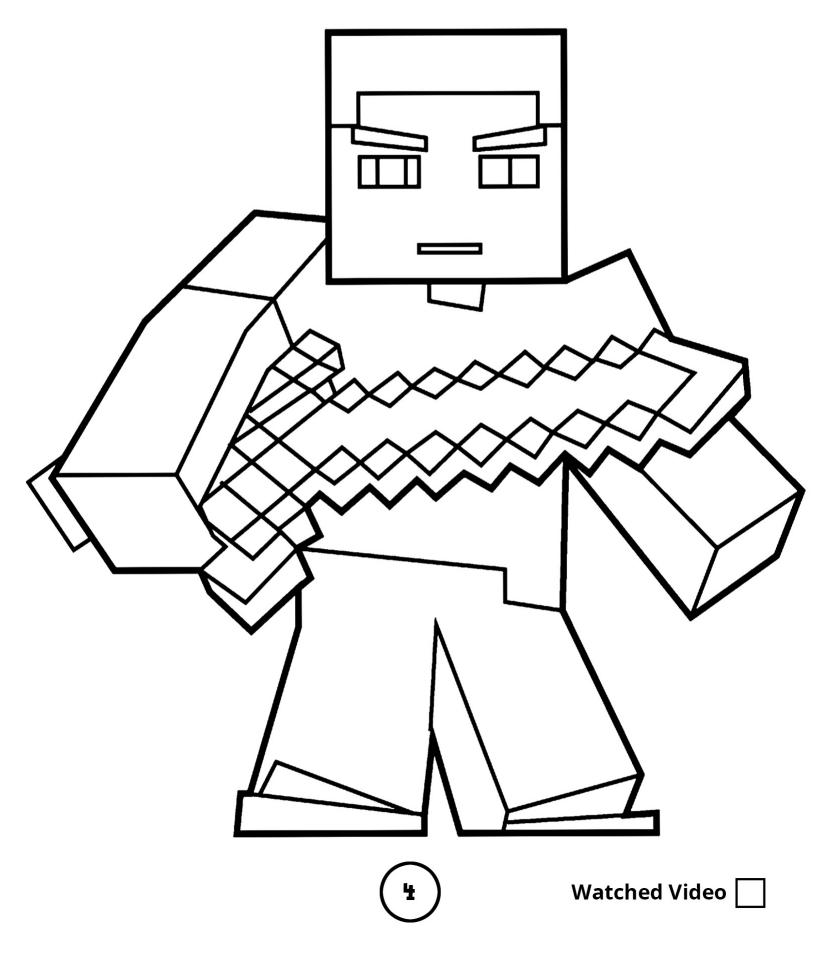
#### What kit do I get?

You get a special kit and the ability to fly in survival. It's not about what you get though. It's about helping others and is the first step towards getting a higher rank of Moderator or Admin. The Coach kit gives you an awesome set of armour and a few tools.



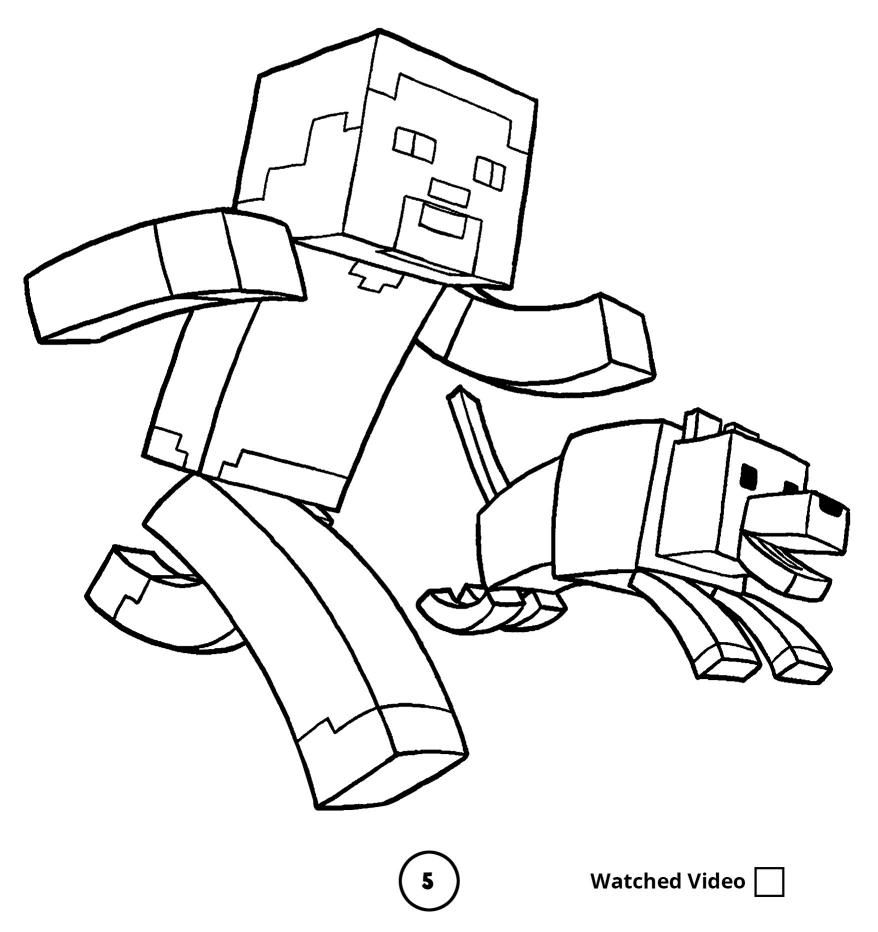
#### Do I have special powers?

You can fly but that is a privilege. So no you do not have special powers. If you are after power then coach, mod and admin are not the right jobs for you. Your job is to help other players learn new things and have a great time. If you are after power then this is not the right job for you.



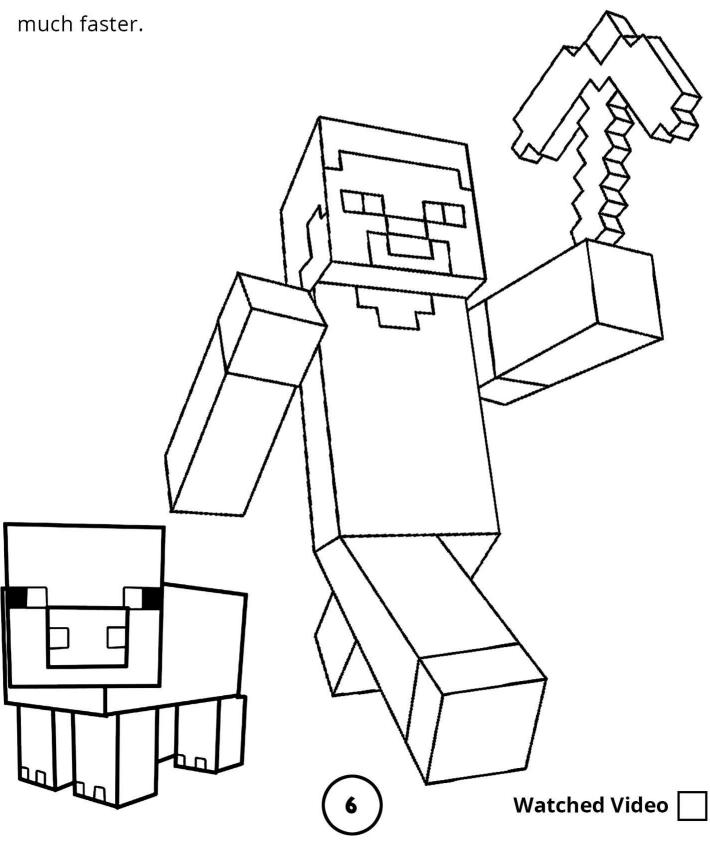
#### Will people listen to me?

If you show respect and caring to others they will show it back to you. If you are bossy or aggressive then you can expect that others will treat you the same way. People will listen to you if you have a kind heart and you communicate slowly, clearly and with caring.



#### Can I ban people?

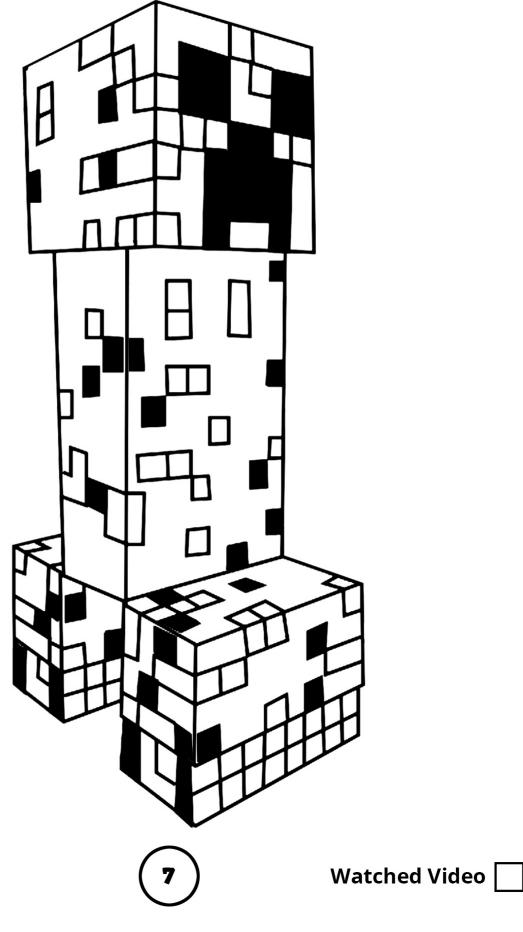
No you cannot. Only Admins can ban people. Moderators can put people in naughty mode and mute people. Coaches are to help players. It's not your job to police the server. That's the Mods job. Please do let the mods know if people are doing the wrong thing and the best way to do that is to create a ticket. That way we can see that you are really actively helping out in the server and you will get ranked up to moderator



#### What commands do I need?

You some pretty cool commands. Once you are a coach you can /fly, /heal, and /hat. Your role is to help other players not to police the server so the commands for naughty mode etc are only when you become a mod. The coach commands are more of a reward for you helping out

others.



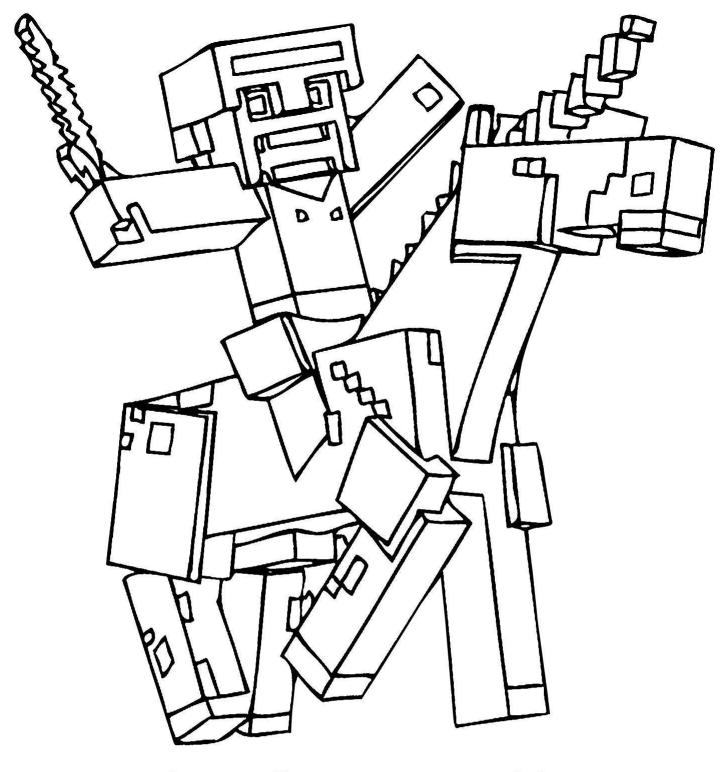
#### Becoming a Moderator

You need to be an excellent coach first and then the other mods and admins will notice your good attitude and they make a suggestion the the moderator group that you join them. It's a group decision made by mods and admins. The decision cannot be made by a single mod or admin. It takes time and patience is needed. Do not pester mods or admins to be ranked up as that will just make it take longer. A good way to show us you are very active on the server is by submitting tickets for problems or issues. We then have a record.



8

Watched Video



Can I lose my rank?

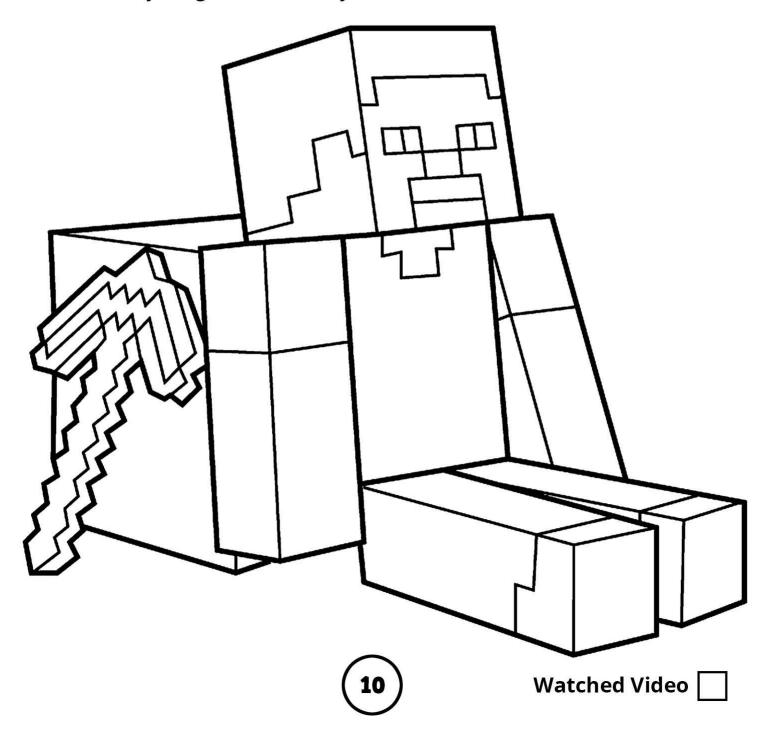
Yes people lose their coach ranks all the time for doing the wrong things. You may not even be warned because we hope for great things from you (not the opposite). If you are a coach you are expected to be showing a good example to others. If people see coaches doing the wrong thing on the server then they think it's ok and it's not ok. So coaches will lose their ranks very fast if they break the rules.

9

Watched Video

## Does everyone become a coach and then moderator?

No. Only some people become coaches, then only some of the coaches become moderators. there is no guarantee that because you are a coach you will become a moderator. Moderator is earned by being an excellent coach and by being seen always doing the right thing by the mods and admins. You will get noticed and you will get rewarded for your hard work. It does take a long time and it also takes different lengths of time for different people. Some people may get it really quick while others it takes a very long time and maybe not at all.



# Can I get ranked up on server or do I have to come to another camp?

You can get ranked up the server so it's not just in the camps where people become coaches. It's easier in the camps to get coach because the camp leaders can see more of a person's personality in a live environment and can make a better decision about whether that person is suited to being a coach. It is possible to be ranked up on the server though so you should always be helping others and behaving really well. The best way to get ranked up is when someone else recommends you as a good candidate to be ranked up. If its a mod or admin that recommends you to the others then even better.

